



EUROPEAN COMMISSION  
DIRECTORATE-GENERAL JUSTICE and CONSUMERS

Directorate E: Consumers  
Unit E.1 : Consumer Policy

Brussels, 6 December 2017

**European Consumer Consultative Group (ECCG)  
Meeting 29 November 2017, Brussels**

**Operational Conclusions**

Within the frame of the New Deal for Consumers, ECCG Members are asked to take swift action as regards capacity-building measures to enhance the consumer movement and to identify the key Consumer Policy priority areas, which will be the focus of the group's work in 2018.

More precisely:

1. Within the draft Action Plan discussed at the meeting, each ECCG member will select together with their constituencies, i.e. other consumer organisations etc., the main capacity-building measures which will be the focus of the work in their member state in 2018 and will correspondingly inform the Commission by email ([EC-CONSUMER-CONSULTATIVE-GROUP@ec.europa.eu](mailto:EC-CONSUMER-CONSULTATIVE-GROUP@ec.europa.eu))  
**Deadline: 15 January 2018.**
2. Each ECCG member will inform the Commission on which of the 3 clusters of Consumer Policy priority areas in 2018 that were agreed at the meeting they would like to participate:
  - a) Artificial Intelligence and connected devices
  - b) Energy
  - c) Procedural aspects of enforcementIn the same communication to the Commission, any members willing to coordinate the work of the identified cluster should declare their interest to the Commission by email ([EC-CONSUMER-CONSULTATIVE-GROUP@ec.europa.eu](mailto:EC-CONSUMER-CONSULTATIVE-GROUP@ec.europa.eu)).  
**Deadline: 15 December 2017**
3. ECCG members will save the date for the next ECCG meeting in Brussels, to be held jointly with the Consumer Policy Network on 23-24 January 2018. The exact agenda, as well as times and venue will be announced at a later stage.
4. ECCG members will earmark the provisional dates for 2 regular meetings in 2018, on 25 April 2018 (1-day) and 18-19 September 2018 (2-days) – *both meeting dates to be confirmed at a later stage*. Other ad-hoc meetings could also be organised accordingly.